

TITA LOGISTICS

Your Freight Partner and Beyond

TL-DOC-004

Company Profile

Tita Logistics — Zimbabwe's customs clearance and border rescue specialists. ZIMRA-licensed. SFAAZ member. ASYCUDA World registered. Available 24/7.

WHO WE ARE

Tita Logistics is a ZIMRA-licensed customs clearing agent and freight forwarding company operating across all Zimbabwe border posts. We exist for one reason: to ensure your cargo moves — predictably, compliantly, and without unnecessary delay.

Our founders started in customs clearance and quickly recognised that most cargo delays are preventable. Pre-clearance, proactive ZIMRA engagement, and deep regulatory knowledge eliminate the border as a bottleneck. We built a company around that insight.

OUR MISSION & PROMISE

"The border shouldn't be the end of the journey — it should be the beginning of the next one."

Mission: To clear the way for our clients' success by taking on the full complexity of customs and border management.

Promise: To turn the border from your biggest operational risk into a competitive advantage.

OUR FOUR SERVICE TIERS

Tier	Service	Best For	Key Benefit
I — Essential Passage	Standard customs clearance — documentation, duty payment, cargo release	Routine, regular shipments	Reliable, expert handling every time
II — Express Lane	Pre-clearance via ASYCUDA World before goods arrive at the border	Time-sensitive cargo	Release on arrival — no border waiting time
III — Border Rescue	Emergency intervention when shipments are held or seized at any border post	Cargo currently held or at risk	Resolution within hours, not days
IV — Strategic Hub	Bonded warehousing, transit management, and regional logistics planning	High-volume importers and regional traders	Use the border as a strategic tool

ACCREDITATIONS & COMPLIANCE

Accreditation / Registration	Details
ZIMRA Licensed Clearing Agent	Fully licensed by the Zimbabwe Revenue Authority to act as customs agent on behalf of importers and exporters.
SFAAZ Member	Member of the Shipping and Freight Association of Zimbabwe — adherent to professional conduct standards.
ASYCUDA World Registered	Registered electronic filer on Zimbabwe's ASYCUDA World customs management system — pre-clearance capable.

CBCA Coordination	Authorised to coordinate CBCA (Conformity Based on Consignment Assessment) inspections for used goods and machinery.
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BORDER POSTS — OUR COVERAGE

We operate across all major Zimbabwe border posts with active agents and established ZIMRA relationships at each location.

Beitbridge	Forbes / Machipanda	Chirundu	Plumtree	Nyamapanda	Victoria Falls
Zimbabwe ↔ SA (Primary — 24/7)	Zimbabwe ↔ Mozambique (Beira Corridor)	Zimbabwe ↔ Zambia (Lusaka Corridor)	Zimbabwe ↔ Botswana (Gaborone Corridor)	Zimbabwe ↔ Mozambique (Tete Corridor)	Zimbabwe ↔ Zambia (Livingstone)

CONTACT & ENGAGEMENT

Emergency (24/7)	+263 773 429 237 — call or WhatsApp for immediate border rescue or urgent clearance.
General Enquiries	info@titalogistics.co.zw — quotes, documentation queries, and service information.
Website & Portal	www.titalogistics.co.zw — pre-clearance checklist, document uploads, shipment tracking, and quote requests.
Working Hours	Office: Monday–Friday 08:00–17:00 CAT. Emergency border rescue: 24 hours, 7 days a week, 365 days a year.